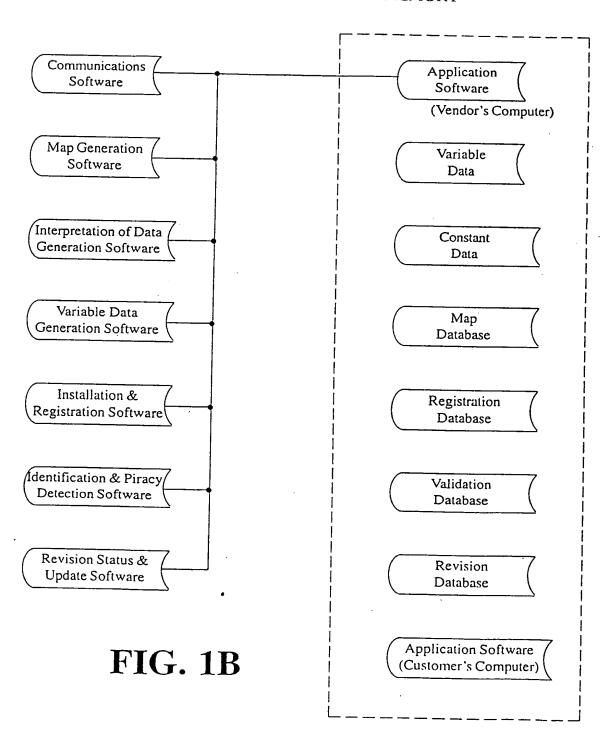
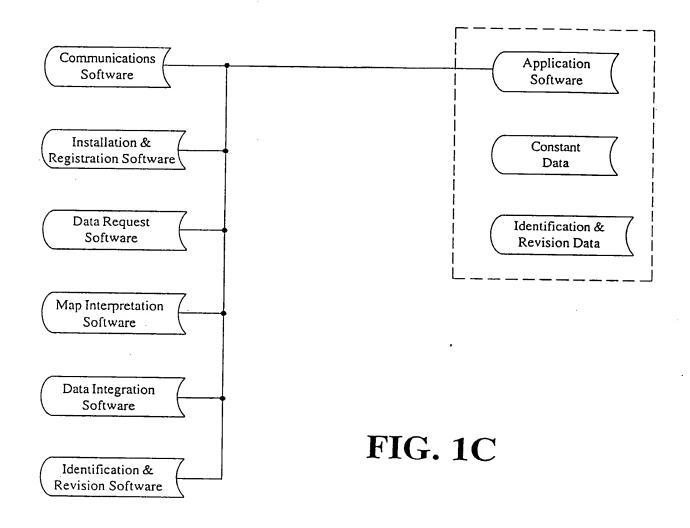


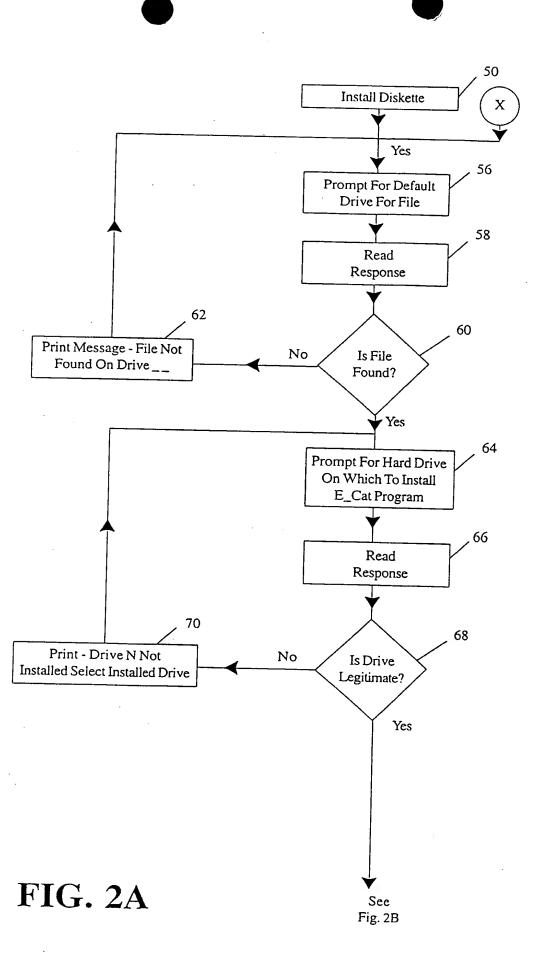
FIG. 1A

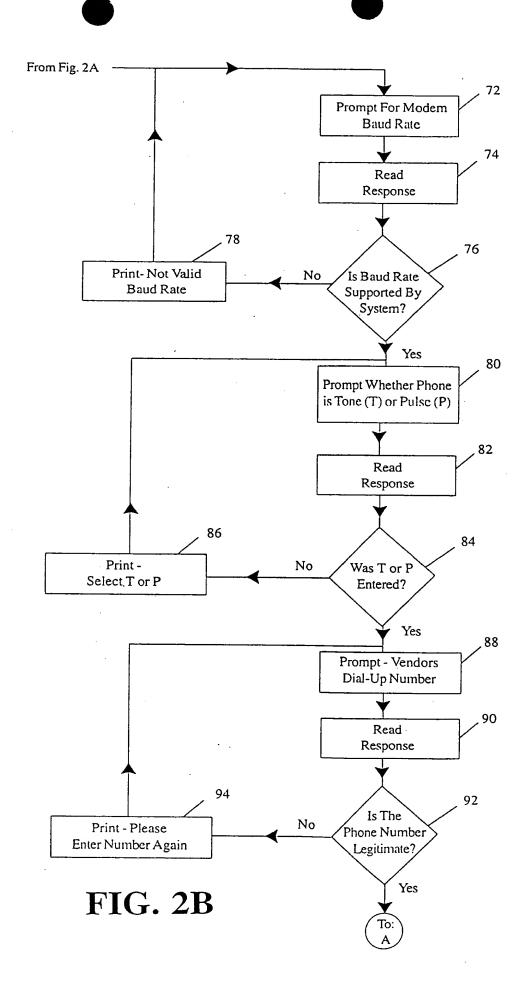
VENDOR'S COMPUTER MEMORY

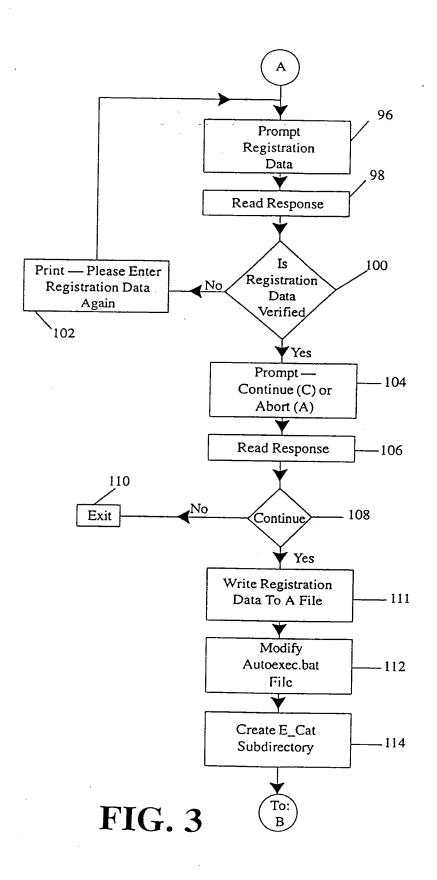


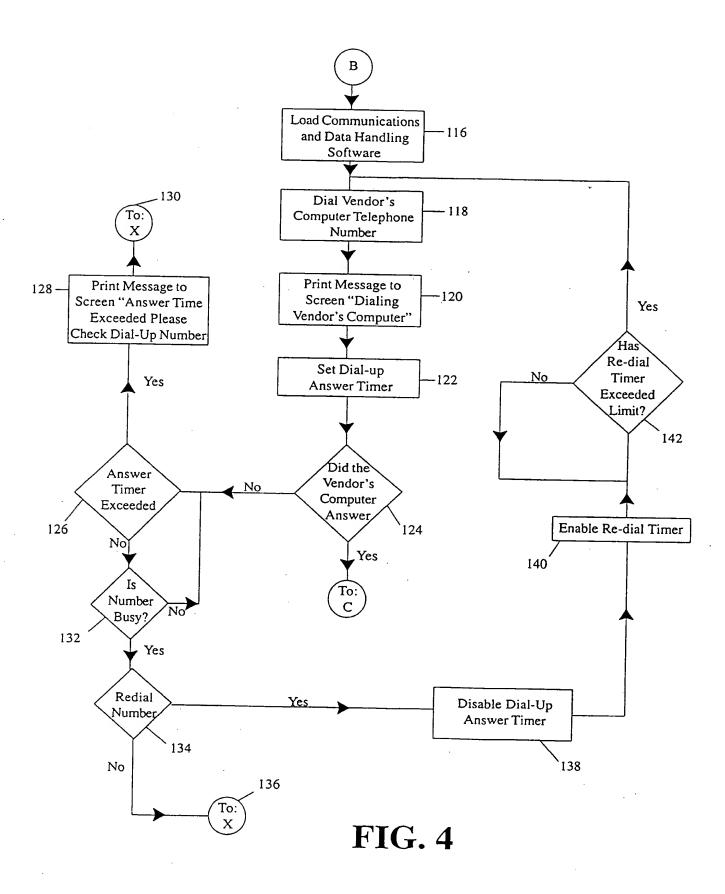
CUSTOMER'S COMPUTER MEMORY

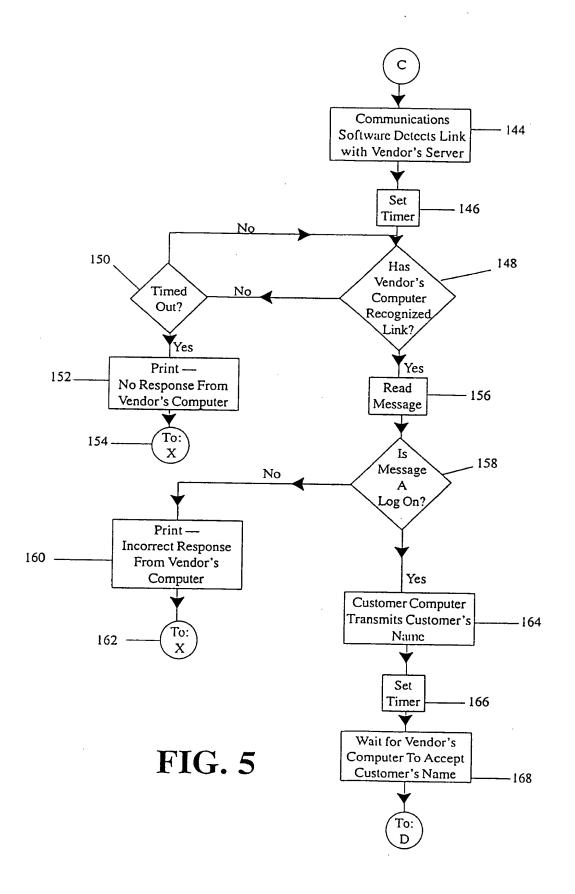


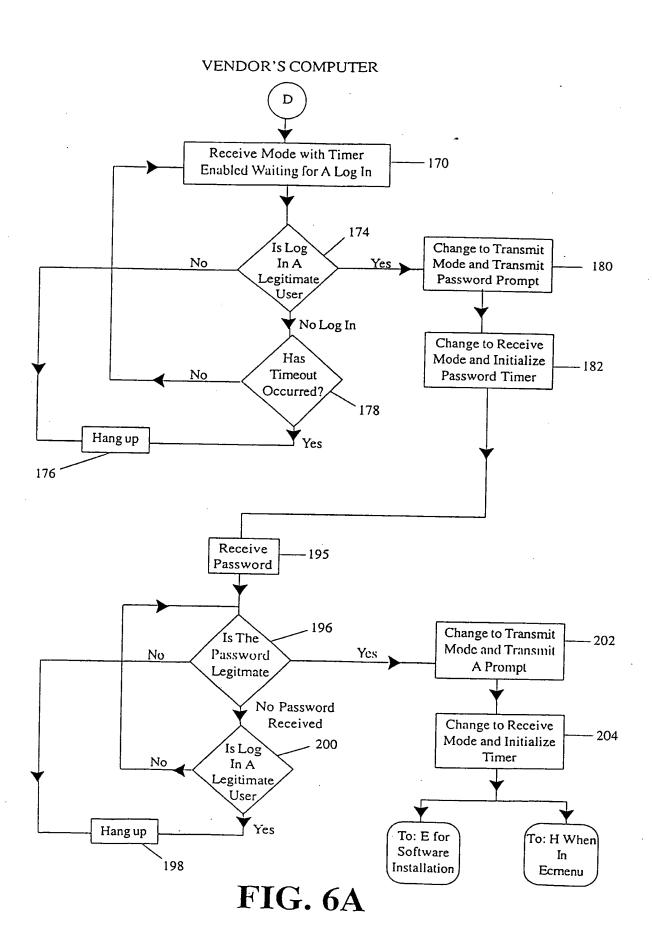


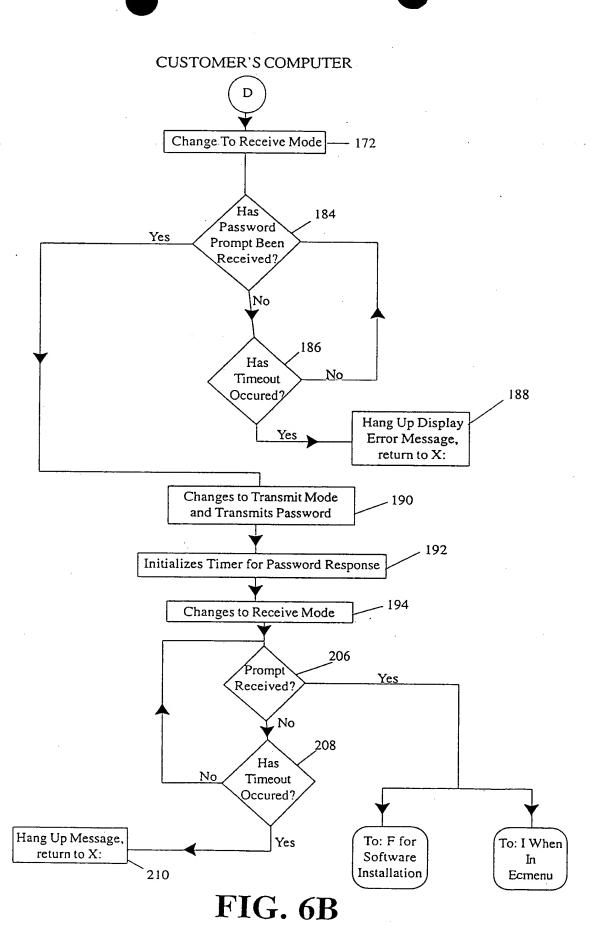




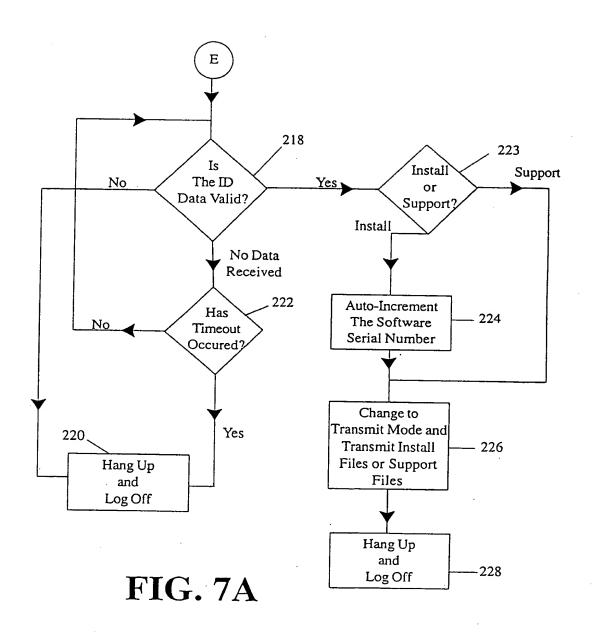






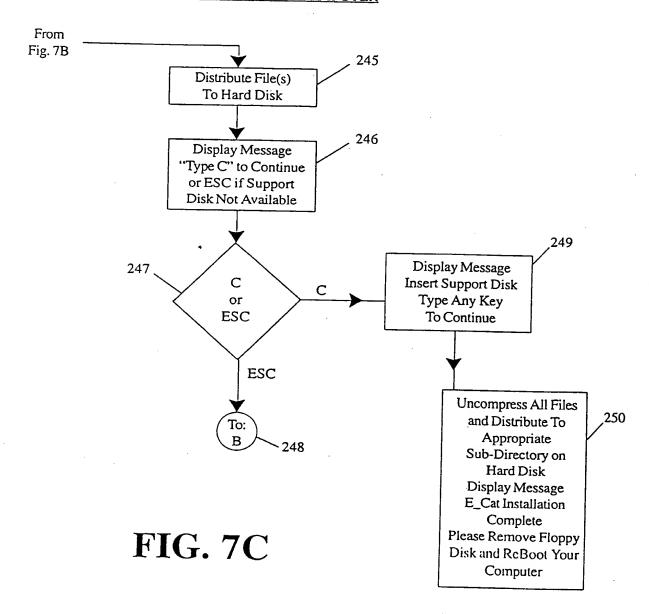


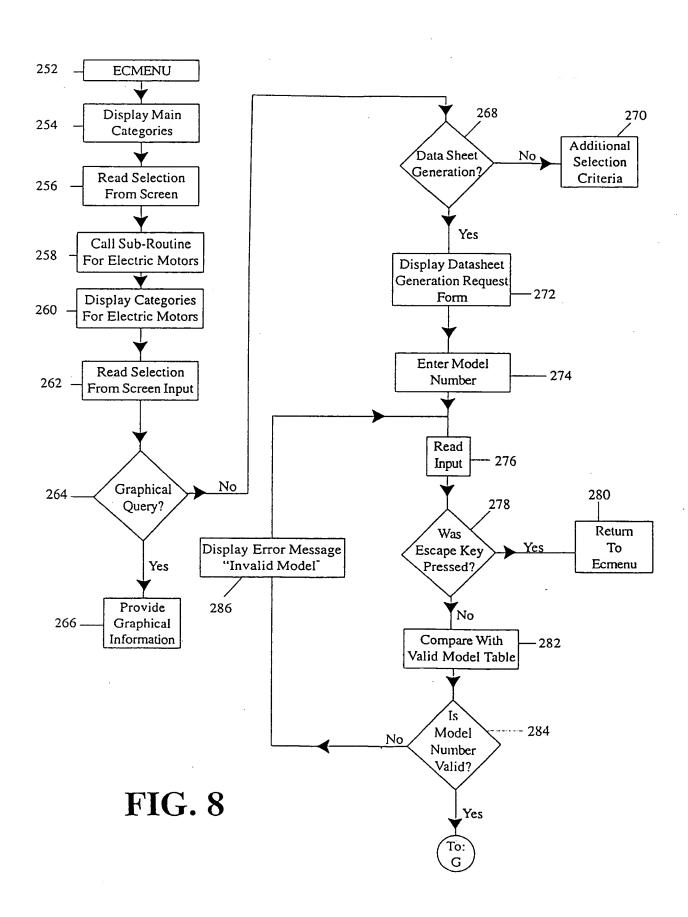
VENDOR'S COMPUTER

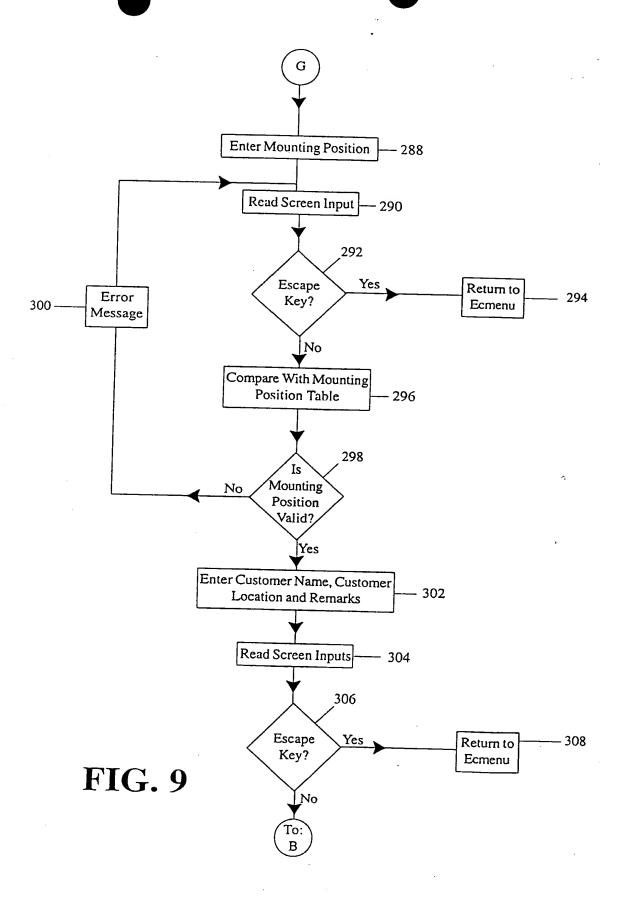


CUSTOMER'S COMPUTER 212 Changes to Transmit Mode and Transmits ID Information or Request For Install or Support Files 214 Initializes Timer 216 Changes to Receive Mode 230 Response Yes Received? Ϋ́Νο Has No Timeout 234 Occured? Hang Up Display Error Message and Return To X 236 Yes Transmitted Initialize Timer Data Being Received? 238 No 242 240 Timer End of No Yes Timed See Fig. 7C Message Out? Received? FIG. 7B Yes 244

CUSTOMER'S COMPUTER







VENDOR'S COMPUTER 315 Receive Data 322 Is 316 Software The ID Yes Yes No Program Data Revision Status Legitimate? Current? No Data Received No 324 Select Files to 320 Has Transmit For No Timeout Software Update Occurred? 326 Compress Hang Up Files Into A Yes and Single File Update Log Off 318 336 Is Constant Data Yes **Revision Status** Current? No 338 Compile Update Constant Data Files **FIG. 10A** 339 And Add To Update File 340 Transmit Update File

CUSTOMER'S COMPUTER 310 Customer's Computer Changes To Transmit Mode and Transmits ID Information Data **Including Revision** Status of Software 312 Initialize Timer 314 Change to Receive Mode 330 Yes Received Response? No 332 Has Timeout Hang Up and Exit No Occurred? To Operating System Yes 334 Detect End of 342 Message Indicator Uncompress Files 344 Update Software 346 **FIG. 10B** Update Constant Data 347

VENDOR'S COMPUTER

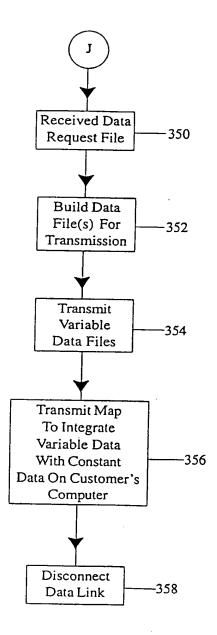


FIG. 11A

VENDOR'S COMPUTER

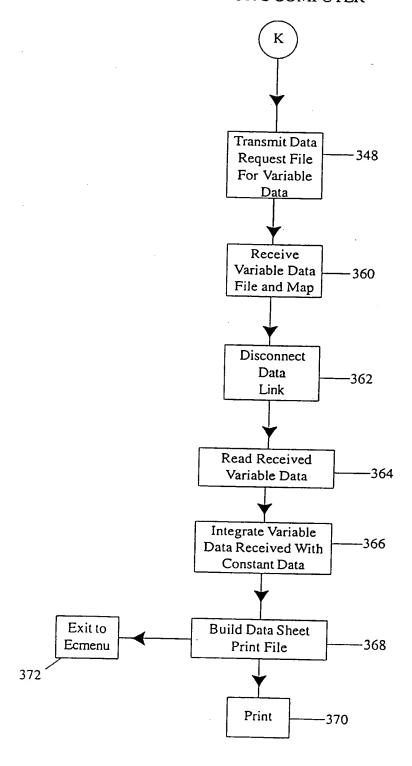


FIG. 11B